



# SERVICE ACTION

Service Action  
Number: K309

Subject:  <b>Oxygen (O2) Sensors</b>	Publication No.: K309
	Model: XF (X250) - V6 S/C 3.0L Petrol /V8 5.0L Petrol/V8 S/C 4.2L Petrol
	Model Years: 2013 - 2015
	Vin Range: S50937 - U88782
	Model: XJ Range (X351) - V6 S/C 3.0L Petrol /V8 5.0L Petrol/V8 S/C 5.0L Petrol
	Model Years: 2013 - 2015
	Vin Range: V34129 - V90847
	Model: F-TYPE (X152) - V6 S/C 3.0L Petrol /V8 S/C 5.0L Petrol
	Model Years: 2014 - 2016
	Vin Range: K00001 - K29970
	Date of Issue: 21/10/2015
	Expiry Date: 31/10/2017

To:	All National Sales Companies, Authorised Repairers and Importers (Excluding North America)
For the Attention of:	The Managing Director, Sales Director and Customer Service Director
Related information:	This Service Action is valid for two years only. Repairs must be complete and Warranty claims accepted for payment prior to the expiry date at the top of this Service Action.

Dear Colleagues

To address concerns with the correct operation of the Oxygen (O2) Sensors, new engine module software is required on the models, engine variants and Vehicle Identification Number (VIN) ranges described above.

## Action to be taken

Unsold vehicles must be repaired prior to hand-over of the vehicle for retail sale.

At the next service opportunity you are requested to reconfigure the Powertrain Control Module (PCM) with latest level of software.

Please check DDW to ensure that the vehicle is affected by this Service Action prior to undertaking any rework action. DDW will be updated to reflect only those vehicles affected. Should you require a listing of the affected vehicles in market, please contact the Jaguar Field Actions team by email at [jlrcamp@jaguarlandrover.com](mailto:jlrcamp@jaguarlandrover.com). All overseas requests should be forwarded via the National Sales Company/Regional Office only

At the time of confirming a booking for vehicle repair, please ensure that all outstanding Field Service Actions are identified to ensure the correct parts are available and adequate workshop time is allocated for repairs to be completed at one visit.

Yours faithfully

Peter Cockle

Technical Director - Global Customer Service