

TECHNICAL BULLETIN

JTB00502

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SECTION: 501-00

Vertical Scratches On Door Windows

AFFECTED VEHICLE RANGE:

F-TYPE (X152)

Model Year: 2014 Onwards
VIN: K00001 Onwards
Assembly Plant: Castle Bromwich

MARKETS:

All

CONDITION SUMMARY:

Situation: A customer may express a concern that there are vertical scratches on the door windows.

Cause: Seal design allowing grit to get trapped between glass and seal. **Suggested Customer Concern Code AM3.**

Action: Should a customer express this concern, follow the Service Instruction below.

PARTS:

T2R 24144	Waist Seal Left Side	1
T2R 24143	Waist Seal Right Side	1

WARRANTY:

NOTE: Repair procedures are under constant review, and therefore times are subject to change; those quoted here must be taken as guidance only. Always refer to TOPIx to obtain the latest repair time.

NOTE: DDW requires the use of causal part numbers. Labor only claims must show the causal part number with a quantity of zero.

DESCRIPTION	SRO	TIME (HOURS)	CONDITION CODE	CAUSAL PART
Front Door Outer Waist Seal - Renew	76.31.53	0,1	70	T2R1672

NOTE: Normal Warranty procedures apply.

SERVICE INSTRUCTION:

NOTE: Any consequential scratching of the glass should be assessed by the technician. If the scratches in the door window glass can be felt by sliding a suitable plastic tool across the surface, replace the door window glass. If the scratches in the door window glass can not be felt by sliding a suitable plastic tool across the surface of the door window glass, polish the glass using a suitable polishing compound and cloth.

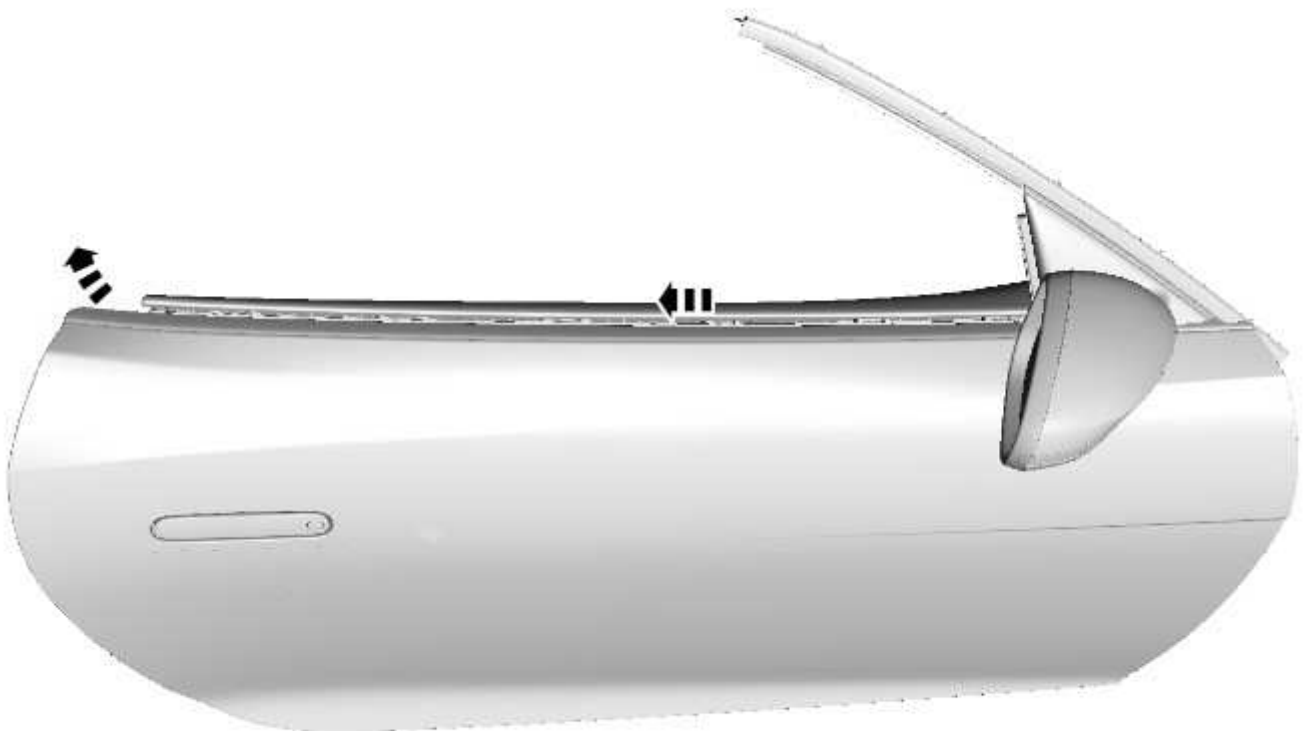
NOTE: Any door window glass replacement must be claimed in a separate Warranty Claim.

1. Open the door.
2. Remove the outer waist seal fastener.



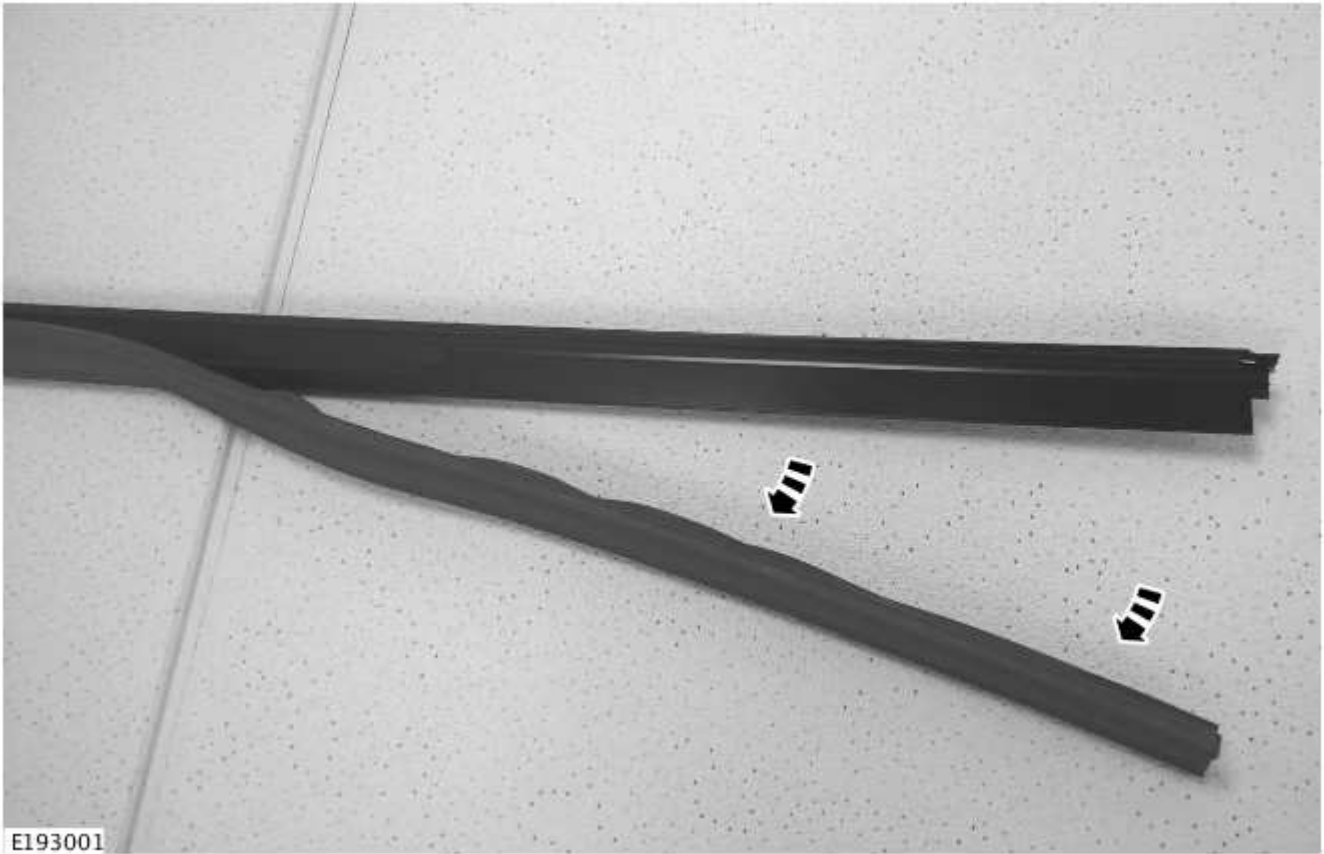
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3. Remove the outer waist finisher.

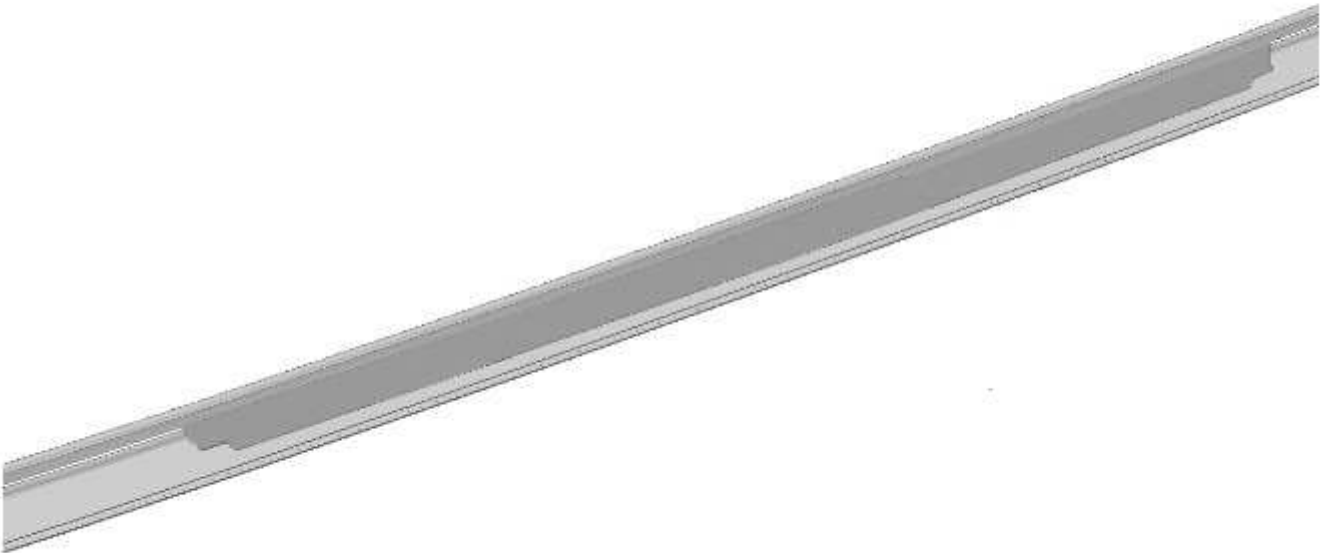


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4. Remove the seal from the outer waist finisher.



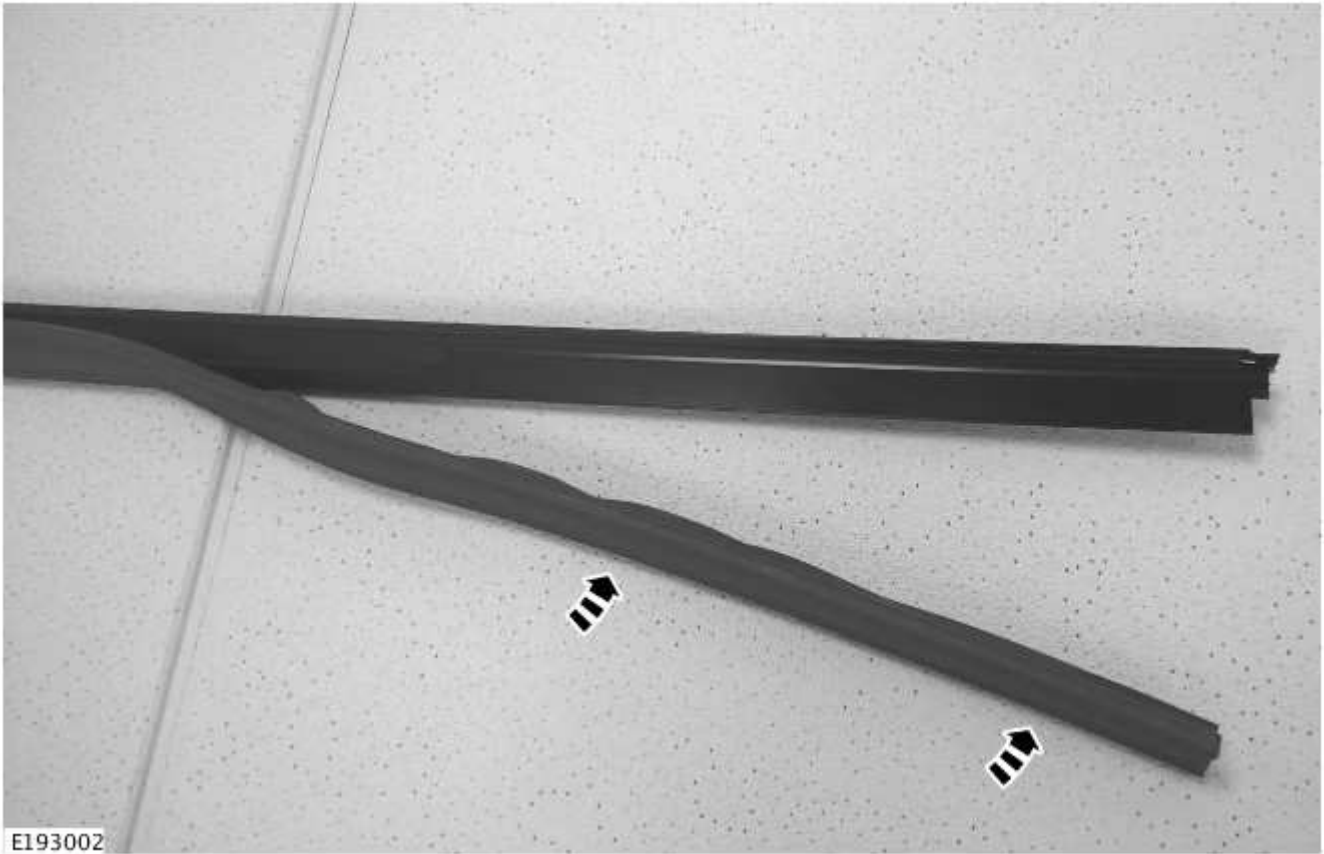
5. If installed, remove and discard the adhesive foam strip from the outer waist finisher.



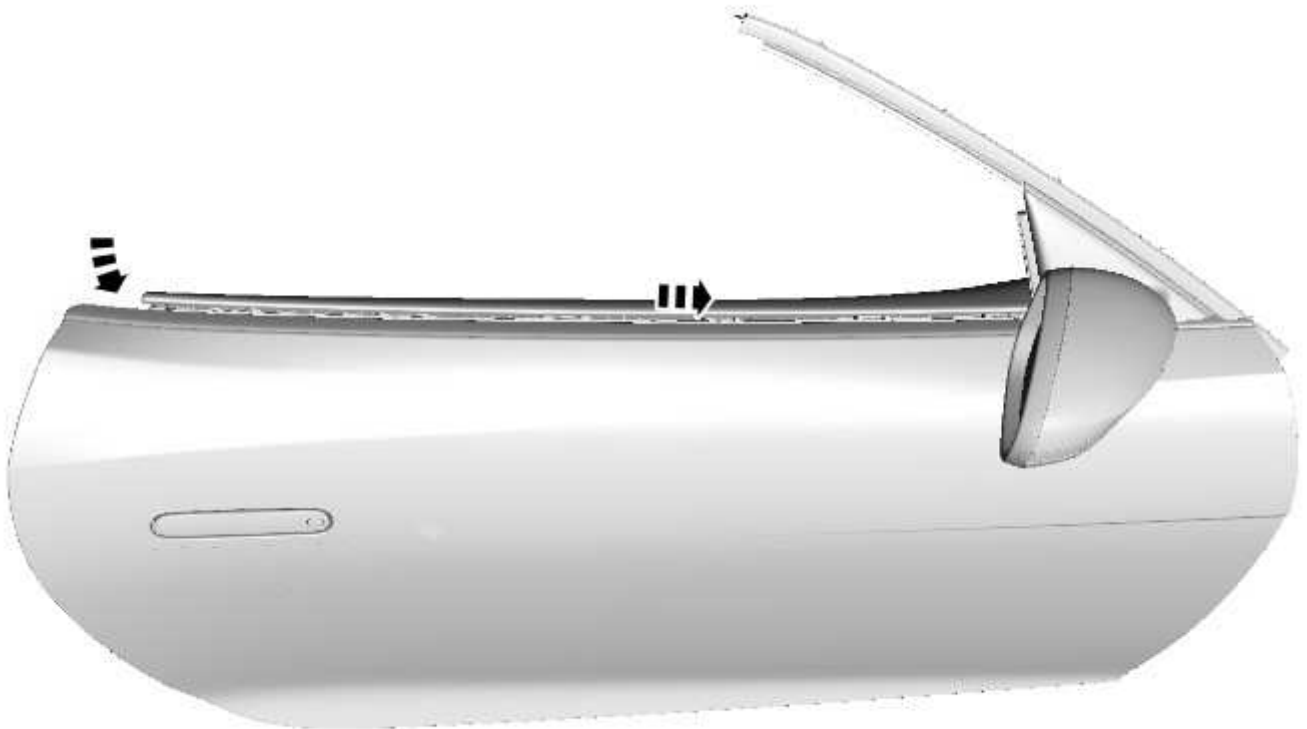
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6.  **NOTE: Make sure the seal is installed evenly along the outer waist finisher.**

Install the new seal to the outer waist finisher.



7.  **NOTE: Take care not to damage the outer waist finisher and seal during installation.**
Install the outer waist finisher.



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8. Install the outer waist seal fastener.



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9. Close the door.