

The concern your vehicle has experienced is due to a fault with the TCU2 Telematics module. Replacement TCU2 modules are no longer in production. As such, the TCU2 module must be coded out of the Car Configuration File to restore and maintain vehicle start and drive functionality.

This repair process will result in a loss of InControl Protect (E-Call SOS Emergency / B-Call Roadside assist) and InControl Remote (Remote App) Telematic features, as these will no longer be serviceable at this time. You will be refunded the remaining balance of your InControl subscription where applicable.

I \_\_\_\_\_ acknowledge that my vehicle will be returned in running order and InControl Protect (E-Call SOS Emergency / B-Call Roadside assist) and InControl Remote (Remote App) features and functions will no longer be operational.

Should you decide to transfer or sell your vehicle at any time, please inform the driver/buyer that these features are not available in the vehicle.

VIN#

\_\_\_\_\_

Signature:

\_\_\_\_\_

Date:

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