



All

DATE 5/99
Amended 6/99

1-104

SERVICE

ADMINISTRATION BULLETIN

MPA Lock Up – PDU Software –
JTP 627/5 – Recovery Procedure

MODEL All
VIN

Remove and destroy Bulletin 1-104 dated 6/99.
Replace with this Bulletin.
Revisions are marked with a bar and in **bold text**.

ISSUE:

When attempting to load software version JTP 627/5, an MPA error may occur. In addition, MPA may not initialize or may appear to lock up. This problem has been caused by a damaged file on the JTP 627/5 CD-ROM. This will be corrected on the next release to be issued early in June.

ACTION:

If the above condition occurs, DO NOT return the MPA to GenRad.
Use the following procedure to recover the MPA.

- Disconnect the MPA from the PDU and base station.
- Connect the dealer flight recorder (DFR) button (issued with the MPA kit) to the MPA.
- Reconnect all MPA connectors except the vehicle diagnostic connector (J 1962).
- **Press and hold the DFR button while reconnecting the diagnostic connector. (Hold the button in a manner that allows you to see the green LED in the button).**
- **Release the DFR button as soon as the green LED in the DFR button illuminates. (must be within 2 seconds)**
- The green DFR LED will go out, wait approximately 5 seconds.
- Once the green DFR LED reilluminates, immediately press and release the DFR button once (must be within 1 second).

The MPA will now be reset ready to receive **new** data, load any JTP 627/4 powertrain diagnostic application up to the stage of connecting the MPA to the vehicle. From this point JTP 627/5 may also be reinstalled and used normally. Note that an MPA which has not been used for a long time may need to be reloaded with JTP 627/4 before using JTP 627/5.

The above condition will not appear if JTP 627/4 was loaded prior to JTP 627/5.

