

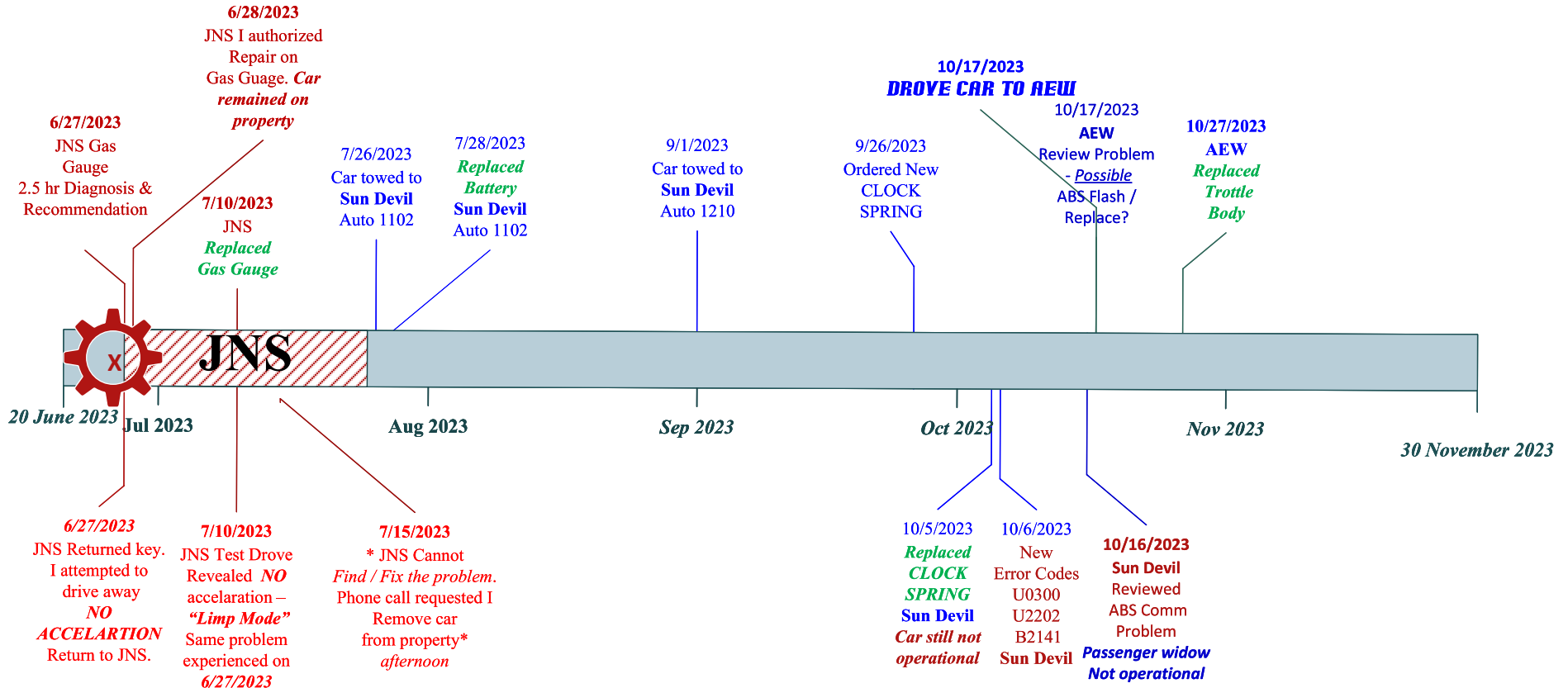
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2006 Jaguar S Type 3.0

VIN# S A J W A 0 1 A 1 6 F N 6 4 8 4 4



Car no longer operational 6/27/2023



* 7/14/2023 JNS Service Advisor – morning: “I appreciate you getting these over to me. The shop foreman did go over everything with the technician that he touched during the diagnosis. I have expressed to them that this is a new issue that only occurred after the initial gas gauge diagnosis. I am amazed as you are that they have not been able to figure this out yet. I spoke to my service director on it as well. I appreciate your patience and assure you I am doing everything within my ability to push this along”. Jaguar North Scottsdale (JNS). Following the email communication, I received a phone call from Mr. B..... Service Advisor: “Mr. B..... then told me JNS would not work on a vehicle that was previously serviced at another vehicle repair garage. The quality of parts installed by another service provide are in question. The senior service technician told Mr. B..... “I would not recommend we work on a vehicle previously serviced by another repair garage.”

7/19/2023 Roman Zhuk Legal Counsel: We reserve the right to decline service when we are not reasonably confident in our ability to identify and resolve a customer’s issues. This is one such case where we have to exercise that right. This is because the vehicle has had a number of aftermarket, unapproved parts installed on it. Our factory-trained technicians have reviewed this vehicle and do not have confidence they can fix this issue. We do not have an obligation to service your vehicle, and it would be unethical for us to do so when we do not believe we can fix it. JNS charged me \$4,251.81 for diagnosis and repair of my gas gauge – work performed on the same car!

10/06/23 SDA Senior Technician - Joe suggest “flash update” the ABS module – 480 924 0440. New error codes indicates possible loss of communications with the ABS. Interesting revelation, if you remove the FUSE supporting the Clock Spring, the car runs and drives normal - no limp. Place the fuse back and the car returns to limp mode. The technician feels a FLASH update to the ABS Control Module might reset the communications necessary to resolve this problem based on the new error codes.

Status 11/05/2023