

# **TECHNICAL BULLETIN**

S307-11

04/2003

Subject

# AUTOMATIC TRANSMISSION – GROWLING NOISE IN FOURTH GEAR DURING WARM-UP

Model: S-TYPE Automatic V6 2.5L and 3.0L

Year: 2002.5 Onwards VIN M45255 Onwards

Section: 307 Automatic Transmission System
Sub-Section: 307-01 Automatic Transmission/Transaxle

#### Summary

This Technical Bulletin has been issued to address customer complaints that during the vehicle warm-up, the torque converter produces a growling noise when the transmission is in fourth gear.

#### Action

To eliminate the issues outlined in the summary the Transmission Control Module (TCM) should be re-configured using the Worldwide Diagnostic System (WDS) with software release JTP 759/24 or later. On a customer complaint basis only, follow the workshop procedure outlined below.

### **Workshop Procedure**

#### Note: Ensure WDS is loaded with software release JTP 759/24 or later.

- Position WDS alongside vehicle, switch Portable Test Unit (PTU) 'ON' and allow software to load.
- 2 Connect PTU to vehicle using diagnostic cable.
- 3 Enter vehicle VIN and navigate to configuration main menu.
- 4 Select and run 're-configure existing TCM' application.
- After re-configuration of TCM is complete, switch 'OFF' PTU, disconnect from vehicle and return WDS to original location.

## **Warranty Information**

Description	SRO	Labor Time Allowance	Warranty Code	Causal Part
Re-configure TCM	86 99 14	0.4 Hours	FX-CB-42	C2C 6718