



V8 XJ Series/XK8

DATE 1/99
Amended 01/02

501-27

SERVICE

TECHNICAL BULLETIN

Windshield Wiper – Streaking or Juddering – Repair Policy

MODEL
1997 MY-ON XK8 Range
1998 MY-ON V8 XJ Series
VIN
001001-ON
812256-ON

Remove and destroy Bulletin 501-27, dated 1/99.
Replace with this Bulletin.
Revisions are marked with a bar and in **bold text**.

Issue:

It is **not** necessary to replace the wiper blade assembly or wiper arm to solve a concern of reduced windshield wiper performance - streaking, juddering, etc.

Action:

FOR V8 XJ SERIES VEHICLES ONLY, AT PDI:

To ensure the optimum windscreen wiper blade rubber cleanliness, it is necessary to lift the V8 XJ wiper blade off the windscreen while the KATS coating is being removed. Failure to lift the wiper blade off the screen may lead to contamination of the rubber and subsequent smearing of the windscreen. In all instances, extreme care should be exercised during new vehicle preparation to keep the possibility of KATS coat contamination to a minimum.

FOR BOTH XK SERIES AND V8 XJ SERIES ON A CUSTOMER COMPLAINT BASIS:

In case of a customer complaint of streaking or judder on vehicles within the above VIN range, proceed as follows:

1. Remove road film and oil deposits from the glass by applying Jaguar Screen Clean Paste, following the instructions on the container.
2. Inspect the wiping edge of the blade. If the blade is not worn, scored, or deteriorated, operate the washer and wiper functions to check whether the concern has been rectified.
3. If cleaning does solve the concern, replace the **blade insert only**. There is no need to replace the blade assembly or wiper arm, unless there is a manufacturing defect in one of these components. Always clean the glass using Jaguar Screen Clean Paste, immediately before installing a new blade insert or blade assembly.

⚠ Warning: Jaguar Screen Clean Paste is non-hazardous in normal use. Do not ingest. Do not store near sources of heat or ignition. Keep out of the reach of children. Spillages can be hosed away with water.

Parts Information:

DESCRIPTION

Jaguar Screen Clean Paste
Wiper Blade Assembly
Blade Insert

PART NUMBER

DBC 5676
GJA 8960BB
GNB 8961AA

Warranty Information:

Scoring of the wiping edge of the blade rubber by road grit, or its deterioration through age, is considered as normal “wear and tear” and is not a manufacturing defect covered by Warranty. A claim for a blade rubber or blade assembly is only allowable in case of a manufacturing defect. Cleaning the windshield and the supply of screen cleaning paste is chargeable to the customer, after a vehicle has exceeded 10,000 miles (16 000 km).