

Special Service Message



NOTE: A Special Service Message is a formal communication issued by Jaguar and carries the same importance of a Technical Service Bulletin. An SSM is a quick method of communicating "Need To Know" information to the technical service community. SSM's may be issued in advance of a technical bulletin or may be the only communication on a given topic. All information contained in Jaguar technical communications are intended for use by trained, professional technicians with the knowledge, tools, and equipment required to complete the procedure correctly and safely. It informs the Technicians of conditions that may occur on some vehicles, or provides information that could assist in correct vehicle and diagnostic service.

SSM 71975 - Mongoose device compliancy with 14MY vehicles

Models : X150 - XK

X152 - F-Type

X250 - XF

X351 - XJ

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Category : Diagnostic Software/Hardware

Symptom : 000101 Diagnostic Concerns

Content : **Concern:**

Mongoose device compliancy with 14MY vehicles.

Action:

If your workshop uses a Drewtech Mongoose Vehicle Communication Interface (VCI) Device:

- Make sure your workshop has the correct latest level Mongoose hardware for use with SDD and 14MY Vehicles.

Check the device for 14MY vehicle compliance as stated below:

14MY Vehicle Compliant:

ONLY the Mongoose VCI devices with the word 'Mongoose' displayed in '**Yellow**' colour text on the device **MUST** be used with Symptom Driven Diagnostics (SDD) on 14MY vehicles onwards.

(See attached image: 14MY Mongoose - Yellow Text.jpg)

14MY Vehicle Non Compliant:

Mongoose VCI devices with the word 'Mongoose' displayed in '**Silver**' colour text on the device **MUST NOT** be used with SDD on 14MY vehicles onwards.

(See attached image: Non 14MY Mongoose - Silver Text.JPG)

Solution:

Dealers can purchase the new 14MY compliant Mongoose VCI device from the 'Jaguar Land Rover Equipment Workshop' website.

This is accessible from the 'Links' – found on the TOPIx front web page.

File : [Non 14MY Mongoose - Silver Text.JPG](#)

[14MY Mongoose - Yellow Text.jpg](#)



