



TECHNICAL BULLETIN

No: JTB00232
Issue: 1
Date: 16 AUG 2011

SERVICE
✓

PARTS
✓

WARRANTY
✓

BODY SHOP
✓

SECTION: 415

Bluetooth® Connectivity

AFFECTED VEHICLE RANGE:

XF (X250)

VIN: R15005 - S04718

Model Year: 2009 - 2011

XK (X150)

VIN: B27897 - B42719

Model Year: 2008 - 2011

CONDITION SUMMARY:

Situation: A previously-paired Bluetooth® telephone may fail to auto-connect to the vehicle on engine start up and also not manually connect for the duration of that ignition cycle. This may be caused by the Bluetooth® telephone control module software.



NOTE: The customer's telephone must be listed on the Jaguar Bluetooth® Compatibility website ([Canada](#) or [USA](#)). The software update listed below does not affect the telephone compatibility and will only improve the telephone start-up sequence, ensuring a greater chance of auto-connectivity to the vehicle.

Action: In the event of a customer concern of the above, refer to the Repair Procedure outlined below to update the Bluetooth® telephone control module software.

PARTS:

No parts necessary

TOOLS:

IDS with latest IDS-DVD and Calibration File; first available on IDS-DVD126_0.2 Calibration File 77
Jaguar-approved Midtronics Vehicle Power Supply

WARRANTY:



NOTE: Repair procedures are under constant review, and therefore times are subject to change; those quoted here must be taken as guidance only. Always refer to DDW to obtain the latest repair time.

DDW requires the use of causal part numbers. Labor only claims must show the causal part number with a quantity of zero.

DESCRIPTION	SRO	TIME (HOURS)	CONDITION CODE	CAUSAL PART
Update telephone module software - XF	86.99.70	0.50	42	C2Z18541
Update telephone module software - XK	86.99.70	0.40	42	C2P20239

Normal Warranty policies and procedures apply

NOTE: The information in Technical Bulletins is intended for use by trained, professional Technicians with the knowledge, tools, and equipment required to do the job properly and safely. It informs these Technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by 'do-it-yourselfers'. If you are not a Dealer, do not assume that a condition described affects your vehicle. Contact an authorized Jaguar service facility to determine whether this bulletin applies to a specific vehicle.

REPAIR PROCEDURE

UPDATE THE BLUETOOTH® TELEPHONE CONTROL MODULE SOFTWARE



CAUTION: Ensure all ignition 'ON' / ignition 'OFF' requests are carried out; failure to perform these steps may cause damage to control modules in the vehicle.



CAUTION: A Jaguar-approved Midtronics Vehicle Power Supply must be connected to the vehicle battery during IDS diagnosis / module programming.

1. Connect the Jaguar-approved Midtronics Vehicle Power Supply to the vehicle battery.
2. Turn ignition 'ON' (engine not running).



NOTE: IDS must be loaded with **IDS-DVD126_0.2 or later and Calibration File 77 or later.**

3. Connect the IDS to the vehicle and begin a new Symptom Driven Diagnostics (SDD) session.
4. Follow the on-screen prompts, allowing SDD to read the VIN and identify the vehicle.
5. From the Session Type selection screen, choose 'Diagnosis'.
6. Select the 'Selected Symptoms' tab, and then select:
 - Electrical > Information and entertainment system > Telephone system
7. Select 'continue'.
8. Select the 'Recommendations' tab.
9. From the Recommendations tab, select 'Run' to configure the 'Cellular telephone control module' (Bluetooth® telephone module).
 - Follow all on-screen instructions to complete this task.
10. Exit the current session.
11. Disconnect the IDS and the Midtronics Vehicle Power Supply from the vehicle.