

CUSTOMER #: 92931

214772



INVOICE HORNBURG JAGUAR

3300 Olympic Boulevard
Santa Monica, California 90404
310-453-3377

RUSS YOUNG
1062 PALOS VERDES BLVD
REDONDO BEACH, CA 90277-5110
HOME: CONT:310-543-1965
BUS: CELL:310-543-4907

PAGE 1

SERVICE ADVISOR: 1854 Armando Saenz

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
	12	JAGUAR XF	SAJWA0HE7CMS38806		35616/35620	T5578	
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
15SEP12 IS			17:00 10DEC15		162.50	CASH	10DEC15
15SEP12 DD							

R.O. OPENED	READY	OPTIONS:	ENG:5.0_Liter_S/C_ULEV				
17:28 01DEC15	12:10 10DEC15						
LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL

A CUSTOMER STATES THE CHECK ENGINE LIGHT SYMBOL AND RESTRICTED PERFORMANCE MESSAGE CAME ON WHILE DRIVING ON THE HIGHWAY. THEY PULLED OVER OFF THE FWY AND HAD THE VEHICLE TOWED IN. WHEN TOWED IN AND STARTING, WHITE SMOKE CAME OUT OF THE RIGHT TAIL PIPE. CHECK AND ADVISE

CAUSE: .

- 181001 INJECTOR - RENEW
 - 192 WJ (N/C)
 - 1 C2D45732A KIT-INJ /4 (N/C)
 - 869999 DIAGNOSTIC ALLOWANCE
 - 192 WJ (N/C)
- FC: 42
- PART#: C2D45732
- COUNT: 1
- CLAIM TYPE: 01
- AUTH CODE:
- VW*MC1

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE A: 0.00

35620 CONCERN VERIFIED. PERFORMED DIAGNOSIS. SDD TEST. CODES: P0300
RANDOM MISFIRE DETECTED, P0301 CYLINDER 1 MISFIRE DEFECTED, P0303
CYLINDER 3 MISFIRE DETECTED, P0305 CYLINDER 5 MISFIRE DETECTED, P0307
CYLINDER 7 MISFIRE DETECTED. STRAIGHT TIME TO PERFORM DIAGNOSIS. CHECK
WIRING HARNESS AND CONNECTIONS TO CYLINDERS 1-3-5-7 SWAPPED COILS AND
PUGS FROM BANK 1 TO BANK 2, VEHICLE STILL HAS MISFIRES ON THE SAME
CYLINDERS. REMOVED INJECTOR AND TEST. DURING INSPECTION FOUND INJECTOR
1 LEAKING. CAUSING MULTIPLE MISFIRES. REPLACED INJECTOR 1. CLEARED
CODES AND CLEARED ECM ADAPTIONS. TEST DROVE. FAULT NO LONGER EVIDENT.

B K263 FUEL FILLER ACTUATOR MALFUNCTION

CAUSE: .

- 05 CAMPAIGNS
 - 192 WJ (N/C)
 - 1 C2Z11752 BOWL-FUEL FILLER (N/C)
- FC: 42

<p>NOTICE TO CUSTOMERS WE MAKE A SEPARATE CHARGE FOR THE STORAGE AND DISPOSAL OF TOXIC WASTES. RATHER THAN RECOVER THESE COSTS BY INCREASING OUR LABOR RATES TO ALL OF OUR SERVICE CUSTOMERS, WE MAK THIS CHARGE ONLY ON THOSE PARTICULAR REPAIRS OR SERVICES WHICH GENERATE THESE WASTES. THESE ARE UNIFORM CHARGES WHICH ARE CALCULATED ANNUALLY FOR EACH PARTICULAR SERVICE AND ARE AVAILABLE ON REQUEST.</p> <p>WE ACCEPT AMERICAN EXPRESS - VISA - MASTER CARD NO CHECKS PLEASE</p>	STATEMENT OF DISCLAIMER	DESCRIPTION	TOTALS	
	The factory warranty constitutes all of the warranties with respect to the sale of this item/items. The Seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose. Seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this item/items.	LABOR AMOUNT		
		PARTS AMOUNT		
		GAS, OIL, LUBE		
		SUBLET AMOUNT		
		MISC. CHARGES		
		TOTAL CHARGES		
		LESS INSURANCE		
		SALES TAX		
	CUSTOMER SIGNATURE	PLEASE PAY THIS AMOUNT		

Notice to Consumer: Please read important information on back. BAR # ARD215463 EPA # CAL000223346