

7/25/2016

JTB00415NAS4 - Loss Of Drive Or Flashing Gear Selector LED Indicator And / Or Related Intelligent Stop/Start Issues | TOPIX

TECHNICAL BULLETIN

JTB00415NAS4

27 JUN 2016



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NOTE: The information in Technical Bulletins is intended for use by trained, professional Technicians with the knowledge, tools, and equipment required to do the job properly and safely. It informs these Technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by 'do-it-yourselfers'. If you are not a Retailer, do not assume that a condition described affects your vehicle. Contact an authorized Jaguar service facility to determine whether this bulletin applies to a specific vehicle.

This reissue replaces all previous versions. Please destroy all previous versions.

Changes are highlighted in gray

SECTION: 307-00

Loss Of Drive Or Flashing Gear Selector LED Indicator And / Or Related Intelligent Stop/Start Issues

AFFECTED VEHICLE RANGE:

XF (X250)

Model Year: 2013-2015
VIN: S47999-U88785 V6 S/C 3.0L Petrol /V8 S/C 5.0L Petrol
Assembly Plant: Castle Bromwich

XJ Range (X351)

Model Year: 2013-2015
VIN: V36318-V89549 V6 S/C 3.0L Petrol
Assembly Plant: Castle Bromwich

XJ Range (X351)

Model Year: 2013-2015
VIN: V36314-V90865 V8 S/C 5.0L Petrol
Assembly Plant: Castle Bromwich

F-TYPE (X152)

Model Year: 2014-2016
VIN: K00001-K29970 V6 S/C 3.0L Petrol /V8 S/C 5.0L Petrol
Assembly Plant: Castle Bromwich

MARKETS:

NAS

CONDITION SUMMARY:



NOTE: During Intelligent Stop/Start operation, Driver Exit function prevents the vehicle from being inadvertently left in a drivable condition, the vehicle will detect when a driver is not present and automatically turn the ignition off. Please ensure the customer is aware of this feature and the conditions required for it to operate.

Situation: One of the following issues may occur:

- The Gear Selector LED Indicator flashes and Neutral is involuntarily engaged when coming to a stop.
- The Instrument Cluster has switched off after an Automatic Engine Stop and Driver Exit conditions do not exist and the vehicle does not automatically restart the engine upon release of the brake pedal (NOTE: Diagnostic Trouble Code [DTC] P162F-00 may be stored in the Powertrain Control Module [PCM]).

Cause: This may be caused by the original Powertrain Control Module (PCM) and Transmission Control Module (TCM) software which did not provide optimized settings for the Intelligent Stop/Start function in all situations.



NOTE: Use DDW to check for Recall, Service Action, or Update Prior to Sale notice eligibility requiring a