

Your Vehicle: 2014 Jaguar XJ RWD (X351) V8-5.0L SC



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Interior - All Switches Feel Sticky To Touch or Are Peeling

JTB00447NAS1
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SECTION: 418-00
Surface Of The Interior Electrical Switches And/Or Center Division Panel Peeling Or Are Sticky To The Touch

XJ Range (X351)	
Model Year:	2010-2015
VIN:	V00001-V83459
Manufacturing Plant:	Castle Bromwich

AFFECTED VEHICLE RANGE:
MARKETS:
NAS

CONDITION SUMMARY:
Situation: The interior electrical switches and/or center division trim panel may show signs of peeling or are sticky to the touch. The following may be affected by this concern:

- ^ Steering wheel switchpack - Left/right
- ^ Air conditioning/radio control panel
- ^ Luggage compartment lid release switch
- ^ Center division trim panel
- ^ Transmission control switch
- ^ Rear console climate control switchpack
- ^ Front door glass lift switch - Driver-side
- ^ Front door glass lift switch - Passenger-side
- ^ Rear door glass lift switch
- ^ Front seat control switch

Cause: This may be caused when the clear lacquer coating peels or becomes sticky when exposed to a combination of high temperature and humidity.

Action: In the event of a customer concern of this issue and one or more of the switch packs demonstrates the above symptoms, renew ALL of the interior switches and trim items listed in the Parts section.



NOTE: components required from the list below will be determined by the vehicle specification.

C2D45454	Centre division trim panel	Quantity: 1
C2D46960	Luggage compartment lid release switch	Quantity: 1
C2D47177	Steering wheel In Car Entertainment (ICE) and telephone switch - Except heated steering wheel	Quantity: 1
C2D47178	Steering wheel In Car Entertainment (ICE) and telephone switch - Heated steering wheel	Quantity: 1
C2D47179	Steering wheel speed control switch - Except Adaptive speed control	Quantity: 1
C2D47180	Steering wheel speed control switch - Adaptive speed control	Quantity: 1
T2H3234	Front door glass lift switch - Driver side	Quantity: 1
T2H3235	Front door glass lift switch - Passenger side	Quantity: 1
T2H3235	Rear door glass lift switch	Quantity: 2
C2D47111	Front seat control switch	Quantity: 1
C2D47112	Front seat control switch	Quantity: 1
C2D47495	Rear console climate control switchpack - Heated rear seats with rear climate control	Quantity: 1
C2D47496	Rear console climate control switchpack - Heated and cooled rear seats with rear climate control	Quantity: 1
C2D47474	Air conditioning/radio control panel - Except dual view screen - Heated windshield	Quantity: 1
C2D47476	Air conditioning/radio control panel - Except dual view screen - Except heated windshield	Quantity: 1
C2D47487	Air conditioning/radio control panel - Except dual view screen - Except heated windshield	Quantity: 1
C2D47483	Air conditioning/radio control panel - USA - Except dual view screen - Heated windshield	Quantity: 1
C2D47482	Air conditioning/radio control panel - Except dual view screen - Heated windshield - Intelligent stop start	Quantity: 1
C2D47486	Air conditioning/radio control panel - Except dual view screen - Except heated windshield - Intelligent stop start	Quantity: 1
C2D47490	Air conditioning control panel - Except dual view screen - Heated windshield - Intelligent stop start	Quantity: 1
C2D47491	Air conditioning control panel - USA - Except dual view screen - Heated windshield	Quantity: 1
C2D47478	Air conditioning/radio control panel - Except dual view screen - Except heated windshield - Intelligent stop start	Quantity: 1
C2D47479	Air conditioning/radio control panel - Except dual view screen - Except heated windshield	Quantity: 1
C2D47235	Transmission control switch	Quantity: 1
C2D47109	Door locking/unlocking switch	Quantity: 1
C2D47110	Door locking/unlocking switch	Quantity: 1
C2D47113	Seat switch	Quantity: 1
C2D47114	Seat switch	Quantity: 1
C2D47493	Switchpack - Heated rear seats without rear climate control	Quantity: 1
C2D47494	Switchpack - Heated variable seats	Quantity: 1
XR858807	Steering column adjustment switch	Quantity: 1

PARTS:



NOTE: Repair procedures are under constant review, and therefore times are subject to change; those quoted here must be taken as guidance only. Always refer to TOPIx to obtain the latest repair time.



NOTE: DDW requires the use of causal part numbers. Labor only claims must show the causal part number with a quantity of zero.

DESCRIPTION	SRO	TIME (HOURS)	CONDITION CODE	CAUSAL PART
Renew instrument panel and door switches	86.94.86	2.9	D4	C2D16640



NOTE: Normal Warranty procedures apply.

WARRANTY:

SERVICE INSTRUCTION:

NOTE : removal steps in this procedure may contain installation details.

NOTE : some variation in the illustrations may occur, but the essential information is always correct.

- 1 Renew the center division trim panel (see TOPIx Workshop Manual, section 501-12: Floor console > Step 3).
- 2 Renew the luggage compartment lid release switch (see TOPIx Workshop Manual, section 501-12: Instrument panel lower section).
- 3 Renew the steering wheel audio controls and the vehicle speed control switchpack (see TOPIx Workshop Manual, section 415-01: Information and Entertainment System).
- 4 Renew the front door glass lift switch - driver-side (see TOPIx Workshop Manual, section 501-11: Glass, Frames and Mechanisms).
- 5 Renew the front door glass lift switch - passenger-side (see TOPIx Workshop Manual, section 501-11: Glass, Frames and Mechanisms).
- 6 Renew the rear door glass lift switch (see TOPIx Workshop Manual, section 501-05: Rear door trim panel > Steps 11-13).
- 7 Renew the front seat control switch (see TOPIx Workshop Manual, section 501-10: Seating).
- 8 Renew the rear console climate control switch (see TOPIx Workshop Manual, section 412-01: Climate Control).
- 9 Renew the air conditioning/radio control panel (see TOPIx Workshop Manual, section 415-01: Information and Entertainment System).
- 10 Renew the transmission control switch (see TOPIx Workshop Manual, section 307-05: Automatic Transmission/Transaxle External Controls).

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