

TECHNICAL BULLETIN

JTB00260NAS2
16 NOV 2012



ISSUE '2' CHANGES ARE HIGHLIGHTED IN GRAY

SECTION: 211-02

Steering Remains in Highway Assist Mode at Low Vehicle Speed

AFFECTED VEHICLE RANGE:

XJ (X351)

VIN: **V00477-V37567**
Model Year: **2010-2012**

CONDITION SUMMARY:

Situation: The power steering system performance may not be as expected at low vehicle speed with Diagnostic Trouble Code (DTC) B12FB-12 stored in the Body Control Module (BCM).

Cause: This may be caused by software strategy in the BCM.

Action: In the event of a customer concern of the above, refer to the Repair Procedure outlined below.

PARTS:

No parts required

TOOLS:

IDS with latest IDS-DVD and Calibration File; first available on IDS-DVD131.01 Calibration File 107
Jaguar-approved Midtronics Vehicle Power Supply
Refer to Workshop Manual for any required special tools

WARRANTY:

△ **NOTE:** Repair procedures are under constant review, and therefore times are subject to change; those quoted here must be taken as guidance only. Always refer to DDW to obtain the latest repair time.

DDW requires the use of causal part numbers. Labor only claims must show the causal part number with a quantity of zero.

DESCRIPTION	SRO	TIME (HOURS)	CONDITION CODE	CAUSAL PART
Update Body control module software	86.99.88	0.20	42	C2D20176

Normal Warranty policies and procedures apply

NOTE: The information in Technical Bulletins is intended for use by trained, professional Technicians with the knowledge, tools, and equipment required to do the job properly and safely. It informs these Technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by 'do-it-yourselfers'. If you are not a Retailer, do not assume that a condition described affects your vehicle. Contact an authorized Jaguar service facility to determine whether this bulletin applies to a specific vehicle.

REPAIR PROCEDURE

⚠ CAUTION: Ensure all ignition 'ON' / ignition 'OFF' requests are carried out; failure to perform these steps may cause damage to control modules in the vehicle.

⚠ CAUTION: A Jaguar-approved Midtronics Vehicle Power Supply must be connected to the vehicle battery during IDS diagnosis / module programming.

1. Connect the Jaguar-approved Midtronics Vehicle Power Supply to the vehicle battery.
2. Turn ignition 'ON' (engine not running).

△ NOTE: IDS must be loaded with IDS-DVD131.01 or later and Calibration File 107 or later.

3. Connect the IDS to the vehicle and begin a new Symptom Driven Diagnostics (SDD) session.
4. Follow the on-screen prompts, allowing SDD to read the VIN and identify the vehicle.
5. From the Session Type selection screen, choose 'Diagnosis'.

△ NOTE: DTC B12FB-12 must be stored in the BCM.

6. Select the 'Selected Symptoms' tab, and then select:
 - Chassis > Steering system > Steering system symptoms > Steering too heavy
7. Select 'continue'.
8. Select the 'Recommendations' tab.
9. From the Recommendations tab, select 'Run' to 'Configure existing module – Body control module'
10. Follow all on-screen instructions to complete this task.
11. Exit the current session.
12. Disconnect the IDS and the Midtronics Vehicle Power Supply from the vehicle.