Reference	SSM72029
Models	F-TYPE / X152 XF / X250 XJ / X351 XK / X150
Title	Changes to the way DAB is transmitted across the U.K
Category	Electrical
Last modified	03-Nov-2014 00:00:00
Symptom	207000 Entertainment Systems
Content	**Issue:** The way DAB Radio is being transmitted across the UK is changing and this may affect the perceived performance of customer DAB radio across the UK. Until now, DAB digital Radio has consisted of three tiers of service – local multiplex, regional multiplex and two national multiplexes (BBC and commercial stations). Starting July 2013 and lasting for the next two years, there will be a gradual, region by region change over to allow regional and local stations to share capacity. **Cause / Impact on Customer:** Non local stations which were previously available may no longer be so. Customers may therefore report that they have lost some stations, lost some pre-sets, or are now unable to tune into particular stations. For example, London stations will now only be available in London and not nationally as they may have been previously. Customers travelling between transmission areas / regions may find they lose a DAB station completely or they lose DAB for a short period while it links to the next transmission if available. Customers who travel between regions may find that they hold a radio station for the full journey but are unable to find it on the next ignition cycle. Customers may experience a perceived poorer performance from their DAB radio, especially if Autotuned in a different regional area. **Action:** Customers should be advised of the changes detailed above which are beyond the control of JLR and not a fault with the DAB system. Customer issues resulting from this should not be considered as warranty claims and modules should not be changed Customers should be advised to initiate an autotune of their DAB and resave any pre-sets as necessary. Customers should be advised to set the LINK option to ON in settings to allow the DAB radio to transition between regions when possible.