# **TECHNICAL BULLETIN**



# Recall T493 - 1995 MY/Recall R493 - 1996 MY - AJ16 EGR System -Replace PROMs and EGR Valve

MODEL 1995-96 MY XJS 4.0L

DATE 11/01

17-12 Amended 08/02

VIN 194775-226645

Remove and destroy Bulletin 17-12, amended 11/01. Replace with this Bulletin.

This Recall supersedes Service Action S483.

**Note:** In January 2002 Jaguar advised you that the above recall action required on 1995 MY vehicles was temporarily suspended due to unforeseen problems with one of the components associated with this recall. Jaguar had requested that dealers cease conducting further actions on 1995 MY vehicles until the problem with the affected component had been resolved.

Jaguar is now pleased to inform you that the issue with the EPROMs have now been resolved, and that Jaguar would once again will be contacting owners requesting that they contact their dealer to have the repair performed.

This version of the recall bulletin has a revised part number for the 1995 MY vehicle. Additional Warranty Information has been added for those 1995 MY vehicles previously re-worked under this Recall Action. Please destroy all previous versions of Recall Action Bulletin R493 and replace it with this version.

Please note that the Recall number for 1995 MY vehicles is now T493, R493 will continue to be used for 1996 MY vehicles.

#### ISSUE:

Since the introduction of the AJ16 engine Jaguar has seen a high rate of replacement of EGR valves following illumination of the malfunction indicator lamp (MIL). This is understood to be a result of accumulated contamination within the EGR valve that can produce possible drivability issues such as rough idle, hesitation, and difficult starting.

Following consultation with the US Environmental Protection Agency (EPA) Jaguar has decided to recall all vehicles equipped with this engine and carry out a number of modifications including the introduction of a cleaning cycle to the EGR valve. The following actions apply to all vehicles within the above VIN ranges.

Replace PROMs within Engine Control Module (ECM). Jaguar Cars has upgraded the PROMs within the ECM to provide a cleaning cycle of the EGR system.



- Replace EGR valve and gasket, to ensure that it is free from contamination.
- Replace throttle return spring. Some vehicles may experience customer complaints of high idle speeds.

Jaguar Cars is writing to all owners of the above vehicles (in timed mailings) to advise them to take their vehicles into their local dealer to have the above modifications made.

This recall will supersede Service Action S483, S675, and S676, no further claims for these Service Actions will be accepted.

#### **ACTION:**

Refer to the following charts to determine the appropriate course of action.

MODEL YEAR	COMPONENT	XJS
95 MY- Recall previously performed		
	EGR Valve	Х
	EGR Valve Gasket	Х
	EGR Valve Bolt As Required	Х
	Throttle Spring Replacement	No Further Action Required
	EPROM Replacement	Х
96 MY- Recall previously performed		No Further Action Required

MODEL YEAR	COMPONENT	XJS		
95 MY- Recall <b>not</b> previously performed				
	EGR Valve	Х		
	EGR Valve Gasket	Х		
	EGR Valve Bolt <b>As Required</b>	Х		
	Throttle Spring Replacement	Х		
	EPROM Replacement	Х		
96 MY- Recall <b>not</b> previously performed				
	EGR Valve	Х		
	EGR Valve Gasket	Х		
	EGR Valve Bolt <b>As Required</b>	Х		
	Throttle Spring Replacement	Х		
	EPROM Replacement	Х		

**Note:** In the case of customer brings to the dealer a vehicle that exhibits a drivability concern that the recall action does not eradicate, normal diagnostic procedures can be followed as necessary to determine the root cause. The completion of any subsequent repairs are subject to normal New Car Warranty or Select Edition Warranty, or customer pay authorization as appropriate.

Remove the ECM from the vehicle by the following procedure.

- 1. Connect the WDS to the vehicle's data link connector.
- 2. Record any diagnostic trouble codes stored in the ECM, then clear them from the system.
- 3. Turn the ignition switch to 'off', wait 20 seconds before continuing with this procedure.
- 4. Note customer settings such as radio stations.
- 5. Open the luggage compartment, remove the cover from the battery and disconnect the battery ground cable.

#### **REMOVING ECM**

- 1. Open the right hand door and remove the carpet from the foot well.
- 2. Remove the ECM cover insulation pad.
- 3. Remove the securing nuts and remove the cover from the ECM.
- 4. Remove the ECM from its mounting, disconnect both harness connectors and remove the ECM from the vehicle.
- 5. Mark the VIN on the side of the ECM to prevent confusion when more than one ECM is being modified.

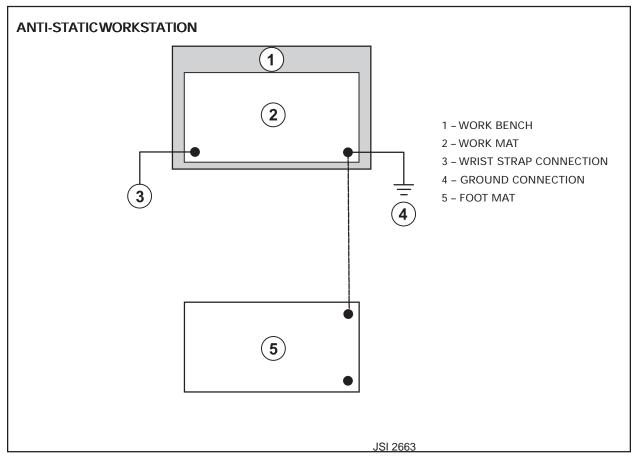
#### **ISSUE 1 - REPLACING PROM**

1. Check that the 'anti-back out' plate on the face of each harness connector is still in place after disconnecting the connector.

**Note:** In the event of the anti-back out plate becoming loose or detached, secure it to the face of the connector, pressing it firmly in place.

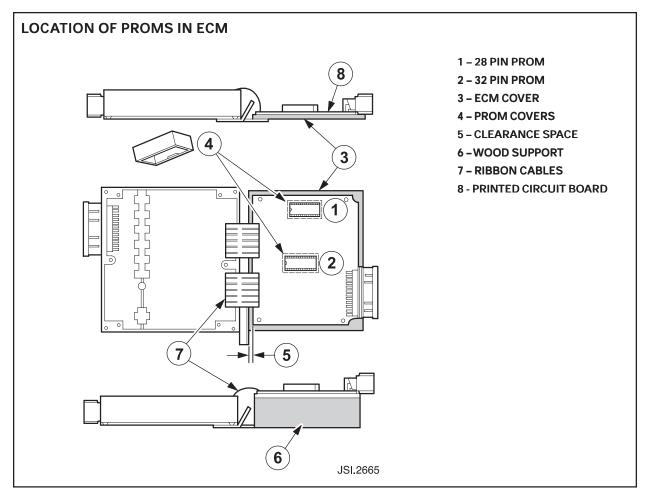


▲ Caution: Perform the following operations at an antistatic workstation (previously supplied) while wearing a grounding wrist-strap (Illustration 1). Additional work mats can be sourced locally, such as Radio Shack cat. no. 910-3780.



**ILLUSTRATION 1** 

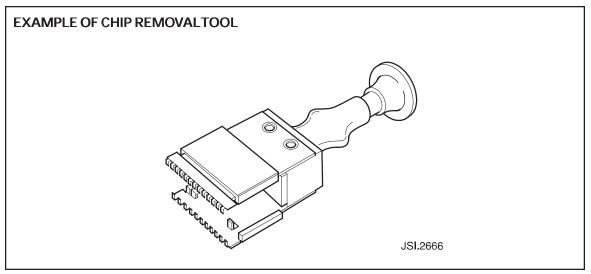
- 2. Place the ECM on the anti-static work mat, with one flat face to the mat. Looking towards the two connectors, the red connector should be to the upper right, the black connector to the lower left.
- 3. Note the orientation of the top cover with its mounting lugs, relative to the ECM casing. Mark both the cover and casing, using a felt-tip marker pen, to assist when reassembling.
- 4. Remove the four retaining screws of the top ECM cover (i.e. the cover adjacent to the red connector) using a Torx 20 anti-tamper type bit. Remove the cover.



**ILLUSTRATION 2** 

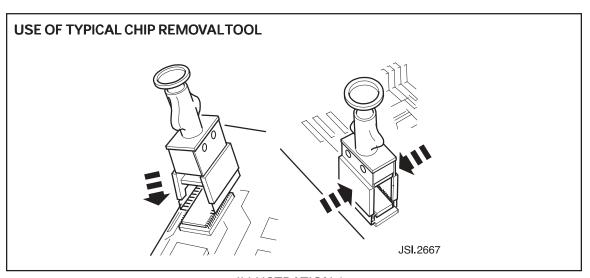
- 5. Remove the seven retaining screws of the printed circuit board (8, Illustration 2). Fold the printed circuit board away from the body of the ECM unit and support it on a block of wood (6, Illustration 2) so that no strain is placed on the ribbon connectors (7, Illustration 2). Allow a clearance space (5, Illustration 2) so that no damage can occur from contact with the mounting brackets.
- 6. The modification kit contains two microchips, one each of the 28-pin (1, Illustration 2) and 32-pin (2, Illustration 2) design.
- 7. Remove the covers (4, Illustration 2) from the microchips on the printed circuit board. Remove each cover by applying a side-to-side rocking action, gripping the cover lightly with combination pliers midway along each long side.

**A** Caution: Do not touch the printed circuit board with the pliers, or mark the surface of the printed circuit board.

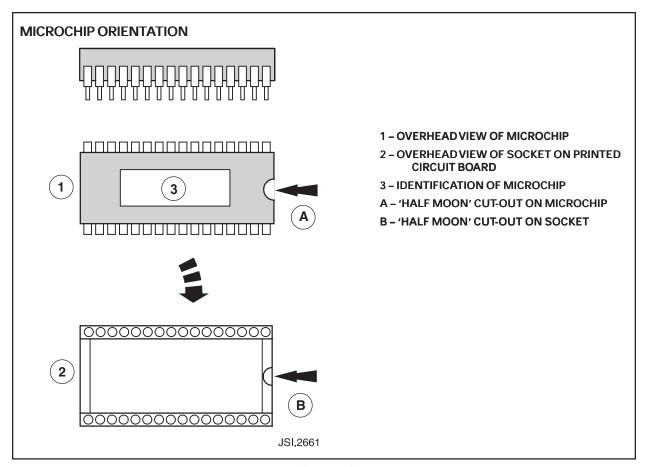


**ILLUSTRATION 3** 

8. Remove the PROM microchips from the printed circuit board using a suitable proprietary removal/reinstallation tool (Illustrations 3 & 4).



**ILLUSTRATION 4** 

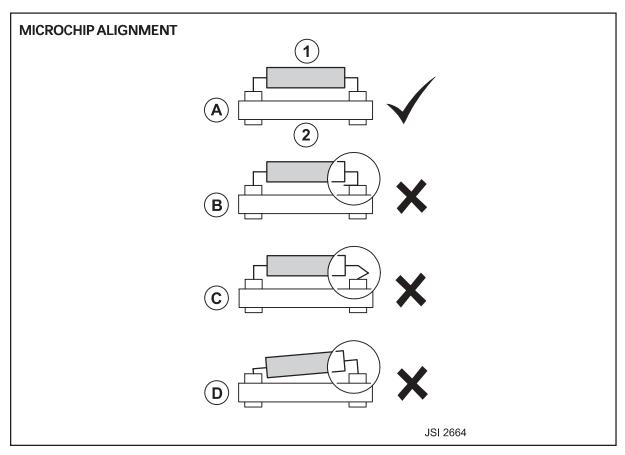


**ILLUSTRATION 5** 

9. When inserting the replacement PROM microchips, identify the 'half moon' cutouts in both the microchip and the socket on the printed circuit board (Illustration 5).

**Caution:** Correct orientation is mandatory. The cutouts in both items must be aligned as the microchip is inserted into the socket.

- 10. The removed microchips should be set on one side, to be returned to Jaguar.
- 11. Identify and install the replacement 28-pin and 32-pin microchips from the modification kit to the appropriate sockets.

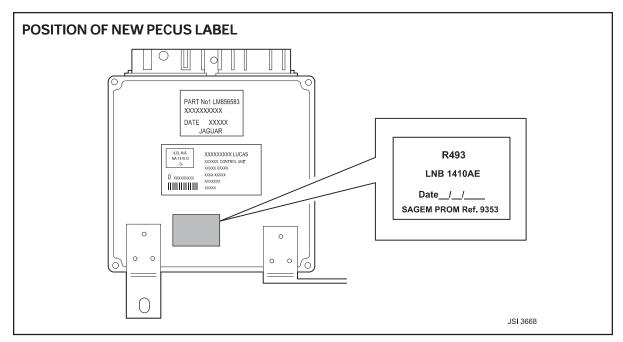


**ILLUSTRATION 6** 

12. Use great care to achieve condition '1' in Illustration 6. The microchip must lie parallel to the printed circuit board, with all pins fully engaged into their corresponding locations in the socket.

**A** Caution: Permanent damage to the microchip is likely in conditions B or C. Malfunctions will occur with partial engagement, as in condition D.

- 13. Reinstall the original covers over the replacement PROM microchips.
- 14. Carefully fold the printed circuit board back to its original location on the casing of the ECM, ensuring that the connector is correctly aligned to its location in the casing. Install and tighten the seven securing screws. Torque setting: 2.25–2.82 Nm (20–25 lb in).
- 15. Reinstall the ECM cover on the case, aligning the marks made at step 3 of this workshop procedure, prior to removal of the cover. Install and tighten the four securing screws. Torque setting: 2.25–2.82 Nm (20–25 lb in).

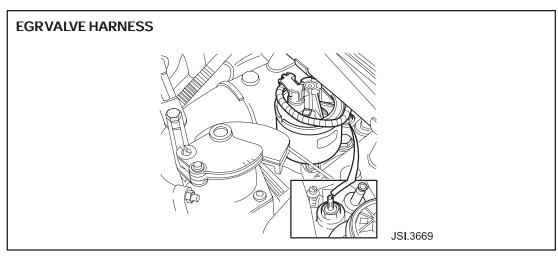


**ILLUSTRATION 7** 

16. Apply the PECUS label from the modification kit to the cover of the ECM. The new label must not obscure any existing label on the unit (Illustration 7).

Note: Use this label for T493 also.

- 17. Reinstall the ECM in the vehicle, by a reversal of the process used for its removal.
- 18. Continue with the procedure for replacing the EGR valve.



**ILLUSTRATION 8** 

## **ISSUE 2 - REPLACING EGR VALVE**

- 1. Open the hood and place covers over the fenders.
- 2. Disconnect the EGR valve harness connector (Illustration 8).
- 3. Remove the EGR valve securing bolts.
- 4. Remove the EGR valve and valve gasket.
- 5. Clean the valve mating faces.
- 6. To reinstall the new EGR valve and gasket, reverse the EGR valve removal process.

**Note:** Care must be taken not to damage the EGR valve securing bolts. Torque figure: 23–27 Nm (17–20 lb ft).

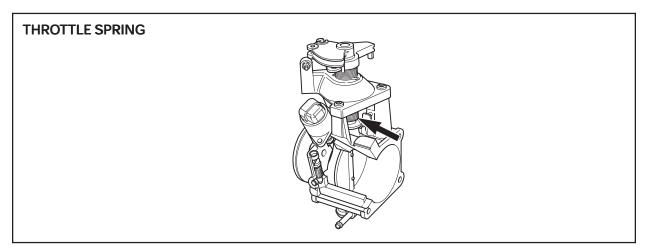
7. Continue with the procedure for replacing the throttle spring.

#### ISSUE 3 - REPLACING THROTTLE RETURN SPRING

- 1. Disconnect the inner accelerator cable from the throttle assembly.
- 2. Remove the cruise control linkage pin and circlip.
- 3. After removing the three Torx head screws that retain the throttle assembly cap to the pedestal, carefully remove the cap sub-assembly. Note the position of the straight extension of the throttle return spring.



4. Unhook the throttle torsion spring (Illustration 9) from the throttle shaft actuator and then remove the spring and the sleeve from the shaft.



**ILLUSTRATION 9** 

- 5. Remove the sleeve from the spring and discard the spring.
- 6. Insert the sleeve into the replacement spring. Install the sleeve and spring on the throttle shaft and hook the spring on to the actuator.

**Note:** The throttle return spring must be tensioned, (pre-loaded) by rotating the straight extension one full turn counterclockwise until it can be installed in the same position as the original spring.

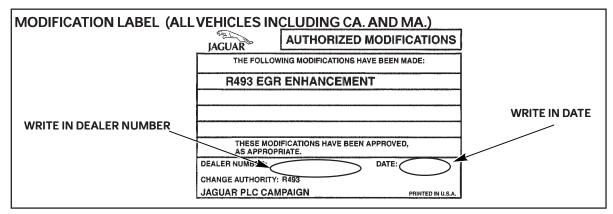
- 7. Carefully reinstall the cap to the throttle assembly noting the lever location, and install and tighten the screws.
- 8. Reconnect the cruise control linkage.
- 9. Reconnect the accelerator cable to the throttle assembly.
- 10. Check the operation of the throttle assembly.
- 11. Remove fender covers, reconnect the battery, reinstall the battery cover, and close the lid of the luggage compartment. Reset the vehicle clock and customer preferences.
- 12. Using the WDS, perform the oxygen sensors orientation test. (Select set-up and configuration, engine and transmission, oxygen sensor orientation.)
- 13. Using the WDS, perform the throttle potentiometer adaptation test.

**Note:** During the throttle pot adaptation test portion of the engine set-up procedure, the WDS will ask if a new throttle position sensor has been installed. Answer this question with YES even though the existing sensor is being reused. This action will allow the WDS to reset a larger set of parameters.

14. Check for the presence of any erroneous diagnostic trouble codes (DTCs). If DTCs are present, they should be recorded, and then cleared.



## APPLYING MODIFICATION LABEL



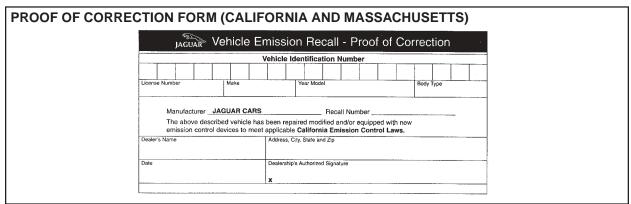
**ILLUSTRATION 10** 

Note: Use this label for T493 also.

Enter the dealer number and date on the authorized modification label and apply the label (Illustration 10, part no. R 493 STK) next to the left hood hinge.

## PROOF OF CORRECTION FORM

California and Massachusetts Dealers (and any other states where required): Fill out and place the salmon colored "Vehicle Emission Recall - Proof of Correction" form (Illustration 11, part no. S CAL RCL) in the vehicle glove compartment.



**ILLUSTRATION 11** 

# **ADDITIONAL INITIATIVES**

The following are diagnostic procedures that may be followed should a drivability concern still be apparent after the recall action has been completed. The completion of any subsequent repairs are subject to normal New Car Warranty or Select Edition Warranty, or customer pay authorization as appropriate.

TSB	Date of issue	Title	Symptoms	Model	Action
12-54	Amended 12/98	Spark plugs	Change to hotter plug	1995-96 XJS	Service replacement plug
17-11	12/98	Throttle sticking closed on cold engine	Throttle sticks shut when cold	1995/96 XJS	Modify crankcase breather system and clean throttle
18-55	02/01	Blow by stain on spark plugs	Discoloration on porcelain	1995-96 XJS	Do not change plugs for corona discharge stain.

# PARTS INFORMATION:

The appropriate modification kit for the 1995 MY only (LNC 1411BB) <u>initially</u> will be allocated to each dealer based on size and volume to ensure an even distribution and full coverage. After the initial allocation, parts should be ordered from Jaguar Parts Operations following normal procedures. All other parts required should be ordered through Jaguar Parts Operations following the normal process.

VEHICLE	VIN RANGE	MODIFICATION KIT PART	QTY	KIT UPDATES ECM TO THIS PART NUMBER	PROM ID NO.
95 MY XJS	194775 - 222631	LNC 1411BB	1	LHE 1410AL	9362
96 MY XJS	222632 - 226645	LNC 1411FA	1	LHE 1410DJ	9360

All of the PROM kits include 2 PROMs and a revised 'PECUS' label to be applied to the ECM after completing the modification.

DESCRIPTION	PART NUMBER	<u>QTY</u>
EGR valve - XJS VIN 194775 - 195695 EGR valve	LHE 1550BA	1
EGR valve - XJS VIN 195696 - 226645	LHE 1550AC	1
EGR valve gasket	C2A 1231	1
EGR valve bolt	FS 108251J	As required
Throttle return spring	NBB 3131AB	1

To obtain R493 Authorized Modification Labels from the Product Legislation and Compliance Department, refer to Administration Bulletin 6-94 (USA) or 6-16/02 (Canada) titled "Availability of Service Action and Recall Authorized Modification Labels/stickers."

<u>DESCRIPTION</u>	<u>PART NUMBER</u>	<u>QTY</u>
R493 Modification Label	R 493 STK	1
CA & MA only:		
Proof of Correction Form	S CAL RCL	1



#### **WARRANTY INFORMATION:**

Warranty claims should be submitted quoting the information found in the table below. This will result in payment of the stated time and, where applicable parts/miscellaneous expense codes as listed.

Drive in/drive out may only be claimed when the vehicle has been brought in for this action alone to be undertaken.

Please use option code of X and **also enter** the SRO (s) and parts details on the claim applicable to the repair completed.

SRO

## RecallT493 - 1995 MY XJS 4.0L

Repair

XJS 4.0 VIN Range:	•				•	
194775 - 222631	Replace PROMS within ECM	18.91.18	0.7	LNC 1411BB	PROM Kit	1
	ASKET REPLACEMENT					
XJS 4.0 VIN Range: 194775 - 195695	Replace EGR valve & gasket	17.45.01	0.2	LHE 1550BA C2A 1231 FS 108251J	EGR valve Gasket Set screw	1 1 As Req.

Time

**Part Number** 

Description

QTY

#### THROTTLE RETURN SPRING REPLACEMENT

XJS 4.0 VIN	Range
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Vehicle

194775 - 226645 Replace throttle return spring 19.91.46 0.2 NBB 3131AB Throttle return spring

#### DRIVE IN/DRIVE OUT

ALL Drive in/drive out 10.10.10 0.1

# Recall R493 - 1996 MY XJS 4.0L

#### REPLACEMENT OF PROMS IN ECM

	KEI E KOZIMZIKI OT TIKOMO II CZOM							
Vehicle	VIN Dango:	Repair	SRO	Time	Part Number	Description	QTY	
XJS 4.0 VIN Range: 222632 - 226645	Replace PROMS within ECM	18.91.18	0.7	LNC 1411FA	PROM Kit	1		
	ALVE & GA	SKET REPLACEMENT						
	- 226645	Replace EGR valve & gasket	17.45.01	0.2	LHE 1550AC C2A 1231 FS 108251J	EGR valve Gasket Set Screw	1 1 As Req.	
THROTTLE RETURN SPRING REPLACEMENT								
	VIN Range - 226645	Replace throttle return spring	19.91.46	0.2	NBB 3131AB	Throttle return	1	

#### **DRIVE IN/DRIVE OUT**

ALL Drive in/drive out 10.10.10 0.1

spring

1

RE: T493 Recall Action - EGR Valve

1995 Model Year 4.0 Liter Normally Aspirated 6 Cylinder Engine Vehicles

Dear Jaguar Owner:

In January 2002 Jaguar Cars ("Jaguar") advised you that the above recall action required on your 1995 MY vehicle was temporarily suspended. Due to unforeseen problems with one of the components associated with this recall, Jaguar had to request that dealers cease conducting further action until the problem with the affected component had been resolved.

Jaguar is pleased to inform you that the issue with the problem component has been resolved, and requests that you contact your dealer to have the repair performed under the new recall campaign number T493. Because of the revisions to the component, owners who have already had the recall R493 completed will have to return to their dealers for completion of T493. Jaguar would like to take this opportunity to apologize for any inconvenience this may have caused and thank you for your patience.

The remainder of this letter provides further information relating to this recall and was included in your original letter.

Jaguar and the U.S. Environmental Protection Agency have determined that all 1995, 1996, and 1997 model year Jaguar 4.0 liter vehicles may be emitting pollutants in excess of the Federal emission standards. These standards were established to protect the public health and welfare from the dangers of air pollution. Jaguar therefore is conducting an emission recall to replace a component that if functioning incorrectly may cause elevated levels of oxides of nitrogen. If you are a recipient of this notice, and an owner of one of the above vehicles, this letter is to inform you that your vehicle is included in this emission recall campaign.

## What is the problem?

Over time, your vehicle's emission control system may not be able to adequately control the oxides of nitrogen emission levels regulated by State and Federal agencies. The design of the Exhaust Gas Recirculation (EGR) valve may allow the valve to stick if carbon deposits accumulate on the valve stem. This condition may affect drivability of your vehicle by causing a slight hesitation, poor fuel economy, rough idle, and or lack of power. It will also cause illumination of the Malfunction Indicator Light (MIL) indicating 'Check Engine', and can cause an increase in exhaust emissions. Failure to have this repair performed may lead to increased air pollution.

#### What will Jaquar do?

Jaguar will install a new improved EGR valve and gasket, and will also replace a computer chip located in the Engine Control Module (ECM), which controls the operation of the EGR valve. The new chip contains revised operation strategies that incorporate a cleaning cycle of the EGR valve. While your vehicle is at the dealer, Jaguar will also install a new throttle return spring that will prevent high engine idle speeds. The repairs take approximately 1.5 hours to perform. Due to scheduling, your dealer may require your car for one full business day.

#### What should you do?

You are requested to contact the nearest authorized Jaguar dealer to arrange for this repair at your earliest convenience. This work will be performed by the dealer free of charge and will increase your vehicle's emission system performance and enhance reliability. Failure to have this service performed may cause your vehicle to fail an emission test when such tests are required under state or local law.

In order to ensure your full protection under the emission warranty made applicable to your vehicle by Federal law, and your right to participate in future recalls, it is recommended that you have your vehicle serviced as soon as possible. Failure to do so could legally be determined to be a lack of proper maintenance of your vehicle.

Are you an owner of an affected vehicle registered in California or Massachusetts? The State of California or the Commonwealth of Massachusetts requires the completion of emissions recall repairs prior to vehicle registration renewal. Your Jaguar is subject to these requirements.

When your dealer completes this recall repair, you will receive a Vehicle Emissions Recall – Proof of Correction Certificate. This certificate says that this emission recall has been performed on your Jaguar.

Please make sure that you get a certificate from the dealer and that you have it when you renew your Jaguar's registration. The dealers will often place the certificate in your vehicle's glove box. It is also important for you to know that the certificate should be returned to the Department of Motor Vehicles (DMV) only if it is requested by the DMV. Otherwise, the certificate is to be held by you for your records.

#### Where is the closest Jaguar dealer?

Should you have any questions regarding this Service Action or need assistance in locating your nearest authorized Jaguar dealer please contact the Jaguar Customer Relationship Center on 1-800-4-JAGUAR, or by e-mail at jaguarowner@jaguar.com.

#### Moved or no longer own a Jaguar?

Please fill out the enclosed card and return it to Jaquar by simply putting it in the mail.

Should you have the need to contact Jaguar by mail, please use the following address:

Jaguar Cars ATTN: Customer Relationship Center 555 MacArthur Boulevard Mahwah, NJ 07430-2327 If your dealer is unable to perform the repairs within a reasonable time, please contact Jaguar's Customer Relationship Center at 1-800-4-JAGUAR for assistance. If you have further concerns, you may wish to contact the U.S. Environmental Protection Agency at the following address:

U.S. Environmental Protection Agency National Vehicle & Fuel Emissions Laboratory Certification & Compliance Division 2000 Traverwood Ann Arbor, Michigan 48105

Sincerely,

Gary Temple Vice President Customer Service