

TECHNICAL SERVICE BULLETIN reissue No. JTB00065v2/2007 06 November 2007

Circulate to:	Service Manager	Parts Manager	Warranty Administrator	Service Reception	Technicians

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This reissue replaces all previous versions. Please destroy all previous versions. Only refer to the electronic version of this TSB in GTR.

This bulletin supersedes TSB JTB00065/2007 dated 04 October 2007, which should either be destroyed or clearly marked to show it is no longer valid (e.g. with a line across the page). Only refer to the electronic version of this TSB in GTR.

Subject/Concern:	Infotainment Update
Model:	
The New XK	VIN Range: B00001-B15397
Markets:	All
Section:	415-00

Summary

The significant issues seen by customers are as follows:

1. Following a battery reset or software download the navigation screen displays in kilometres when the instrument cluster displays in miles.
2. Ambient temperature reading of 0°F at 59°F.
3. Customer inadvertently enters the touch screen calibration mode.
4. The vehicle powers down after one hour when not in use.

This version has been issued due to a change in the Summary and Service Instruction.

Cause: Software issues. **Suggested Customer Concern Code - C20**



The three modules affected (Front Control/Display Interface Module (high level display front), Infotainment Control Module and Audio Front Control Module) must be updated together. Do not mix old and new software versions. If any of the modules are replaced, the other modules need to be updated.

Action: Should a customer express concern, re-configure the infotainment system. Follow the Service Instruction outlined below.

Repair procedures are under constant review, and therefore times are subject to change; those quoted here must be taken as guidance only. Always refer to DDW to obtain the latest repair time.

Labor Time		
Operation Description	Operation No.	Time
Re-configure the infotainment system	86.93.86	0.5 hours
Repair/Claim Coding		
Causal Part:	C2P 16234	
ACES Condition Code:	42	

Service Instruction

1. **This procedure requires IDS DVD109 with Patch file 2 loaded or later:**

Connect a Midtronic battery conditioner/power supply to the vehicle.

2. **This step MUST be carried out, as the download can take over two hours and the vehicle will power down after one hour (unless the smart key is installed).**

Insert the smart key into the starter control unit.

- 3.** Connect IDS to the vehicle and begin a new diagnostic session, by entering the correct VIN for the current vehicle.
- 4.** Follow the IDS prompts to read the vehicle configuration.
- 5.** When prompted 'Do you wish to read diagnostic trouble codes?', select 'NO' and then press 'tick' to continue.
- 6.** Follow all on-screen instructions to complete this task.
- 7.** When the 'Content Model' is displayed select 'Vehicle Configuration' tab.
- 8.** Select from the menu 'Module Programming'.
- 9.** Select 'Configure Existing Modules' from the drop down menu.
- 10.** Select 'Software Enhancement Program' from the drop down menu.
- 11.** Select 'Infotainment System' from the drop down menu.
- 12.** Select 'Front Control/Display Interface Module (high level display front)' from the menu and press 'tick' to continue.
- 13.** Follow all on-screen instructions to complete this task.
- 14.** Select 'Infotainment Control Module' from the menu and press 'tick' to continue.
- 15.** Follow all on-screen instructions to complete this task.
- 16.** Select 'Audio Front Control Module' from the menu and press 'tick' to continue.
- 17.** Follow all on-screen instructions to complete this task.
- 18.** When the task is completed, exit the current session.
- 19.** Remove the smart key from the starter control unit.
- 20.** Disconnect IDS and the battery charger/power supply.