



MODEL
XK
(X150)

DATE
17 Apr 2007

NUMBER
JTB00038

SERVICE

TECHNICAL BULLETIN

THIS BULLETIN REPLACES XK501-004. THIS VERSION CONTAINS CHANGES IN PARTS REQUIRED AND SERVICE INSTRUCTION INCLUDING SAFE VIN INFORMATION.

SECTION: 501-00

Console Ashtray Operation

AFFECTED VEHICLE RANGE:

XK

VIN: See repair procedure for safe VINs

Model Year: 2007

CONDITION SUMMARY:

CENTER CONSOLE ASHTRAY IS NOISY, OPERATIONS SLOWLY, WILL NOT STAY OPEN

Situation: This bulletin addresses customer concerns that the floor console ashtray lid will not remain open, is noisy, or slow in operation. The ashtray lid veneer is bowing causing the lid not to latch. The closing panel is contacting the ashtray lid restricting operation. The ashtray inner ash container may be protruding and causing an obstruction. The ashtray lid latch may have become dislodged or may be broken...

Action: Should a customer express concern, follow the Repair Procedures outlined below to install a foam pad to the ashtray veneer lid, modify the closing panel, ensure the ashtray inner ash container is correctly installed or replace/re-install the ashtray lid latch.

PARTS:

- C2N 3916.....Latch Qty 1 - up to VIN B14220
- JLM21204.....Squeak and Rattle Repair Kit Qty 1 (if needed)
- JLM21205...Foam pad (included in repair kit)

WARRANTY:



NOTE: Repair procedures are under constant review, and therefore times are subject to change; those quoted here must be taken as guidance only. Always refer to DDW to obtain the latest repair time.

DDW requires the use of causal part numbers. Labor only claims must show the causal part number with a quantity of zero.

Description	SRO	Time (Hours)	Condition Code	Causal Part
Apply foam pad to floor console ashtray veneer	76.95.12	0.20	N/A	C2N 2605
Modify the floor console ashtray cover panel	76.95.13	0.20	N/A	C2N 2605
Replace Ashtray lid latch	76.95.29	1.30	N/A	C2N 2605

Normal warranty policy and procedures apply.

NOTE: The information in Technical Bulletins is intended for use by trained, professional technicians with the knowledge, tools, and equipment required to do the job properly and safely. It informs these technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by "do-it-yourselfers." If you are not a Retailer, do not assume that a condition described affects your vehicle. Contact an authorized Jaguar service facility to determine whether the bulletin applies to a specific vehicle.

REPAIR PROCEDURE



NOTE: GTR lookup sequence is as follows:

GTR Home > NAS > Service Information/ X150 -XK/2007 > Workshop Manuals > New XK – Workshop Manual > Bookmark "Body and Paint/501-12: Instrument Panel and Console" Link "Floor Console Finish Panel (76.47.26)"



CAUTION: Care must be taken to prevent damage to console trim and veneer panels.

REPAIR NOISY OR SLOW ASHTRAY LID OPERATION



NOTE: Safe VIN for the ashtray cover panel is **B06952**

1. Ensure the ashtray inner ash container is fully pushed home and not protruding causing an obstruction to the ashtray lid.
2. Refer to GTR Workshop Manual, Section: 501-12 (76.47.26) and remove the floor console finish panel for access (Figure 1)



CAUTION: To avoid damage to the components, the hooked screwdriver, or suitable tool, must be carefully inserted as high up the ashtray cover panel as possible when releasing the clips to remove the ashtray cover panel. (Arrowed in Figure 1)

3. Using a thin hooked screwdriver, or suitable tool, release the two clips securing the ashtray cover panel. (Arrowed in Figure 1)
4. Remove the ashtray cover panel.
5. Check operation of ashtray lid.
6. If the ashtray lid operation 'noise' has disappeared or the 'slow' operation has been resolved, modify the ashtray cover panel as follows:
 - Select a suitable fine file.
 - Lightly file along the lower edge of ashtray cover panel, removing only enough material to allow smooth operation of the ashtray lid. (Figure 2)
7. Install the ashtray cover panel.
8. Verify that the lid operates properly and no noise is present.
9. If no other symptoms are present, refer to GTR Workshop Manual, Section: 501-12 (76.47.26) and install the floor console veneer panel.

Figure 1

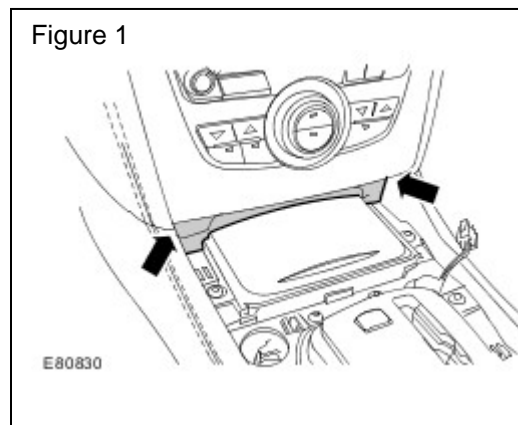
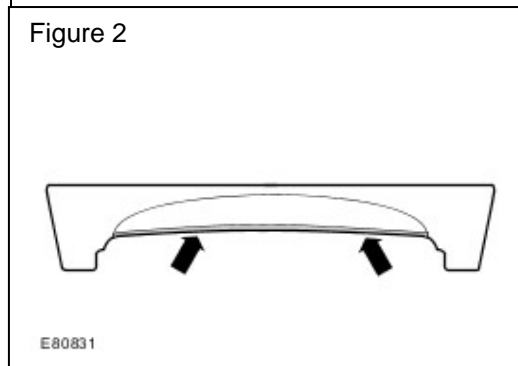


Figure 2



REPAIR ASHTRAY LID LATCHING

 **NOTE: Safe VIN for bowing ashtray lid veneer - B08327**

1. If the ashtray lid will not **remain open**, refer to GTR section 501-12 operation 76.47.26 and remove the floor console veneer panel.
2. Using a thin screwdriver, or suitable tool, hold the ashtray lid a quarter of the way open. (Solid arrow in Figure 3)
3. Pull the veneer towards the rear of the vehicle to release the four securing clips. (Dashed arrow in Figure 3)
4. Slide the ashtray lid veneer panel off to remove.
5. Check operation of ashtray lid.
6. If the ashtray lid latches, perform the following:
 - Cut a piece of foam pad to the dimensions 22.5 mm x 15 mm (0.9 in. x 0.6 in.) as illustrated. (Shaded in Figure 4)
 - Apply the foam pad to the back of the ashtray lid veneer between the tabs as illustrated. (Arrowed in Figure 4)
 - Slide the ashtray lid veneer panel onto the ashtray lid to install.
 - Open the ashtray lid until audible 'clicks' are heard, confirming engagement of the four veneer panel securing clips.
 - Verify proper operation of the ashtray lid.

Figure 3

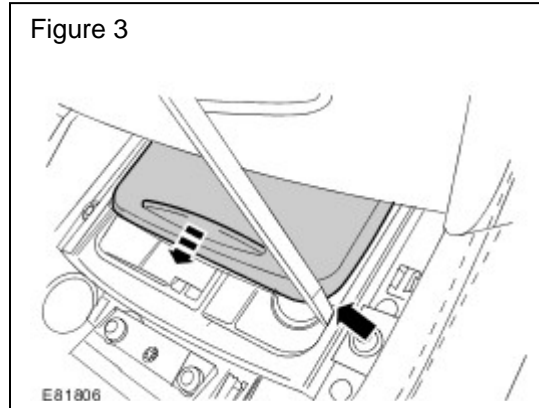
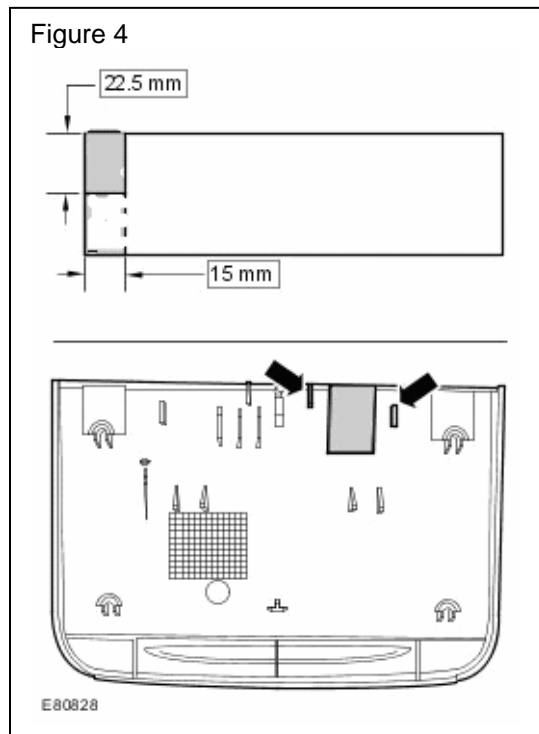


Figure 4



△ **NOTE: Safe VIN for welded latch - B14220**

7. If the ashtray lid will not latch, perform the following:
 - Refer to GTR Workshop Manual section 501-12 operation 76.25.01, and remove the floor console to gain access to the ashtray securing screws.
 - Remove the ashtray securing screws and the ashtray from the floor console.
 - Verify that the ashtray lid latch is installed.
 - If the latch is not installed (X-marked in Figure 5), install a new latch assembly (C2N3916).
 - If the latch has become detached, install the latch correctly. (✓-marked in Figure 5)
 - Verify proper operation of the ashtray lid.
8. Refer to GTR Workshop Manual, section: 501-12 operation 76.25.01 and install the floor console.
9. If noise is heard or the operation is slow, perform the operations detailed in **REPAIR NOISY OR SLOW ASHTRAY LID OPERATION** section of this bulletin.

