

NAVTEQ

March 29, 2010

Gus J. Glikas
308 Appletree Drive N. E.
Leesburg, VA 20176

Dear Mr. Glikas:

Thank you for contacting NAVTEQ. Let me first apologize on behalf of our organization that you have had such a difficult time getting an update for your navigation system. I can definitely understand your frustration with this issue.

In regards to your correspondence, NAVTEQ was the provider of the data that was used by Alpine to produce your in-vehicle navigation system. At this time the Alpine system that is in your vehicle is out of production and there are no map updates being produced.

Again, I do apologize that we are unable to provide you with a new map update.

Kind regards,

Ebony Daley
Channel Services Specialist